



The Hague



The Hague Entrepreneurs' Guide



OndernemersPortaal Den Haag

The Hague Entrepreneurs' Guide

This Guide contains important information and convenient tips for successful entrepreneurship. It has everything you need to know about grants, taxes, permits and the support offered by the municipality.

Contents

Welcome to The Hague!	3
Section 1: The Hague as a helping hand	8
Section 2: The Hague as a collaborative partner	18
Section 3: The Hague as a regulator	23
Keyword List	29
Appendices	31
A. Overview of Grants	32
B. Municipal Taxes	34
C. Permits and Exemptions by Sector	36
D. Vehicle Use Permits	39

This handbook contains useful tips to help you to successfully start or run a business in The Hague. Would you like a copy in English, Arabic, Bulgarian, Chinese, Spanish, Polish, Romanian or Turkish? Contact the Hague Entrepreneur Portal via Ondernemersportaal@denhaag.nl or call 14 070.

Welcome to The Hague!

The Hague is the city of peace, law and entrepreneurs. More than 70,000 businesses collectively form the city's engine. Thanks to you, people can enjoy drinks at their favourite bar, buy a sandwich or fresh fish, have their administration done, their house decorated or dress in the latest fashion. This makes for an attractive city with vibrant neighbourhoods and districts. It also creates jobs.



The municipality is here to support you in your business ventures. Whether you're ready to embrace growth, or if your business is facing challenges, you'll find everything you need in this Entrepreneurs' Guide. This booklet is a selection of all the information available. It answers many questions, and it is arranged in three convenient sections. This means you don't necessarily need to browse through it from front to back.

The three sections are:

- **Section 1: The Hague as a helping hand**. Here you can read how the municipality and other entrepreneurs can help you.
- **Section 2: The Hague as a collaborative partner**. In this section, you'll find out how to do business with the municipality.
- **Section 3: The Hague as a regulator**. Here you will find an overview of all matters concerning taxes, permits and other matters that you are legally obliged to arrange.

To navigate directly to the right page, use the convenient legend on [page 5](#). Look up the topic you want to know more about here. Be sure to check out the illustration on [page 6](#) or search the keyword list on [page 29](#).

The best of luck in all your business endeavours!



Section 1: The Hague as a helping hand

I would like...

- 1.1. Personal contact with the municipality → [Page 9](#)
- 1.2. Training and coaching for starters → [Page 11](#)
- 1.3. Practical help with entrepreneurship → [Page 12](#)
- 1.4. To get in touch with other entrepreneurs → [Page 13](#)
- 1.5. Help with financial and legal questions → [Page 14](#)
- 1.6. Support with digitisation → [Page 17](#)
- 1.7. To increase the sustainability of my business → [Page 17](#)
- 1.8. A grant for my business activities → [Page 17](#)



Section 2: The Hague as a collaborative partner

I would like...

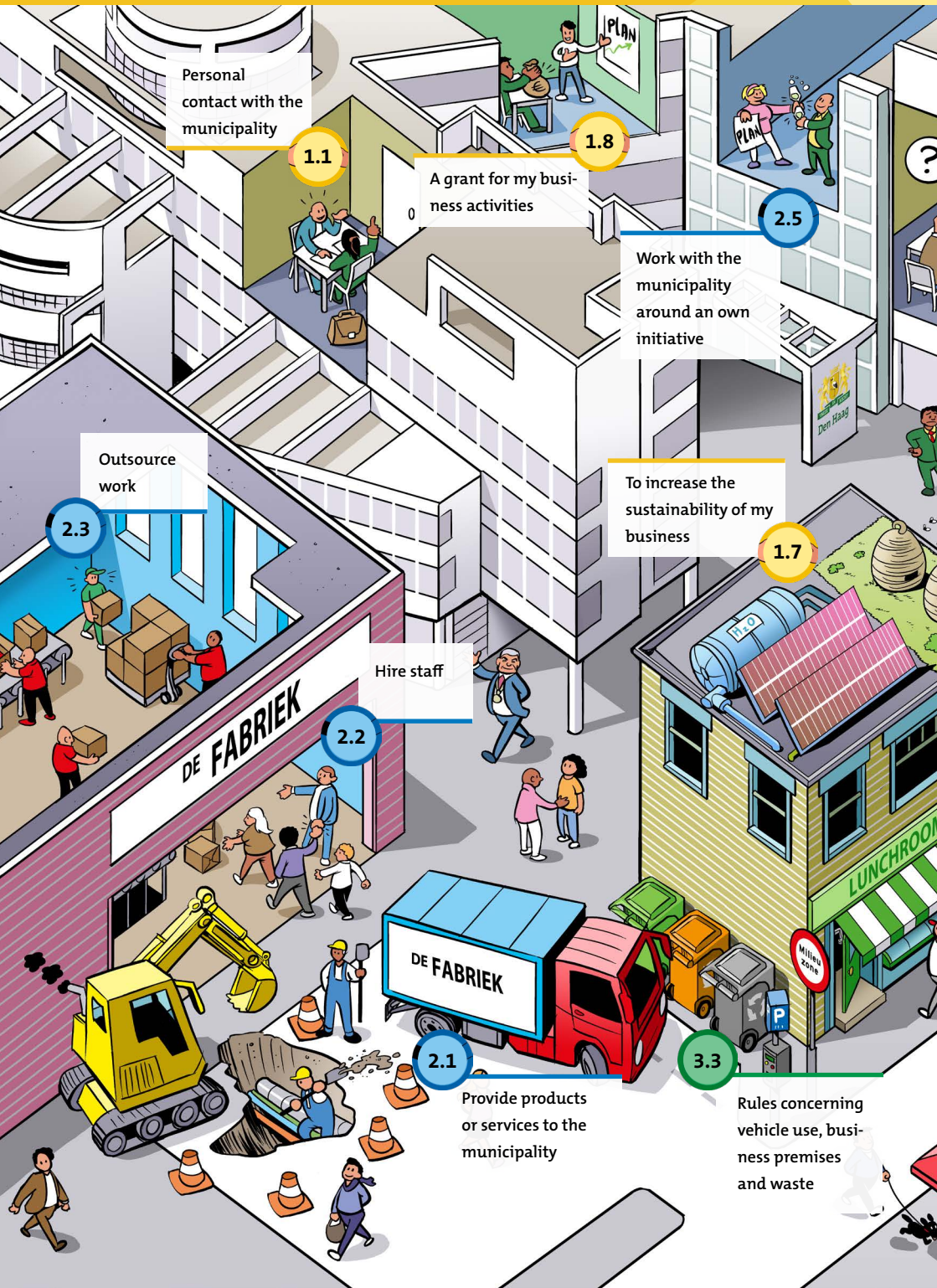
- 2.1. Provide products or services to the municipality → [Page 19](#)
- 2.2. Hire staff → [Page 20](#)
- 2.3. Outsource work → [Page 21](#)
- 2.4. Rent space or land from the municipality → [Page 22](#)
- 2.5. Work with the municipality around an own initiative → [Page 22](#)



Section 3: The Hague as a regulator

I'd like to know more about...

- 3.1. Municipal taxes → [Page 24](#)
- 3.2. Permits & exemptions → [Page 25](#)
- 3.3. Rules concerning vehicle use, business premises and waste → [Page 26](#)



Personal contact with the municipality

1.1

A grant for my business activities

1.8

Work with the municipality around an own initiative

2.5

Outsource work

2.3

To increase the sustainability of my business

1.7

Hire staff

2.2

DE FABRIEK

2.1

Provide products or services to the municipality

3.3

Rules concerning vehicle use, business premises and waste

DE FABRIEK

LUNCHROOM

Miffels zone

P



1.2

Training and coaching for starters



Section 1:
The Hague as a helping hand



Section 2:
The Hague as a collaborative partner



Section 3:
The Hague as a regulator

1.3

Practical help with entrepreneurship

2.4

Rent space or land from the municipality

Municipal taxes

3.1

1.5

Help with financial and legal questions

1.4

To get in touch with other entrepreneurs

1.6

Support with digitisation

3.2

Permits & exemptions



Section 1: The Hague as a helping hand

Are you ready to grow your business? Or are you facing challenges and in need of support? You are not alone in your entrepreneurial journey. The municipality and other Hague entrepreneurs and agencies look forward to supporting you. How? Read about it in this chapter.



1.1. Personal contact with the municipality

Would you like to speak with the municipality about a challenge you are facing?

No problem! Here you can see the different possibilities.



Tip:

Would you like to stay in the know? Visit our site ondernemersportaal.denhaag.nl and follow us on social media: [@OPDenHaag](https://twitter.com/OPDenHaag) (Twitter), [@ondernemersportaal.denhaag](https://facebook.com/ondernemersportaal.denhaag) (Facebook), [@ondernemersportaal.denhaag](https://instagram.com/ondernemersportaal.denhaag) (Instagram) and [@ondernemersportaal-den-haag](https://linkedin.com/company/ondernemersportaal-den-haag) (LinkedIn). You can also register for the monthly newsletter by scanning the QR code.



The Entrepreneur Portal

The Entrepreneur Portal is your first point of contact for starting and established entrepreneurs in The Hague. From small independents to SMEs, you can come here for all your questions about your personal situation. You can get in touch at any stage. Whether you're working on growth or facing new challenges, you can receive advice on grants, rules, permits and procedures. The services provided by the Entrepreneur Portal are always free of charge.



Visiting address: City Hall, Spui 70, 2511 BT The Hague

Phone: 14 070

Opening hours: Monday to Friday from 9:00 a.m. to 5:00 p.m.

Email address: ondernemersportaal@denhaag.nl

Business Contact Officers

Sometimes it is difficult to find the right person within the municipal organisation. You can then contact the Business Contact Officer directly. This person will visit you, discuss your needs and make sure your question is forwarded to the right municipal employee.



The Business Contact Officers serve the districts of Zuidwest, Laak, Schilderswijk and Transvaal. Scan the QR code to get in touch with them directly. Are you in a different area? You can [contact](#) the Entrepreneur Portal.





1.2. Training and coaching for starters

You can receive assistance in several ways. Check them out here and be sure to make use of them!



▶ Chamber of Commerce The Hague

The Chamber of Commerce has over two hundred advisors who are ready to help you with information, practical tools and personal advice. If you have a question, call the toll-free phone number 0800 21 17 or visit www.kvk.nl/starten. Another helpful resource is the Starters Magazine. Here, you'll find answers to questions such as: what does an invoice look like? What kind of marketing should you do? And: can your customers even find you? Scan the QR code to view the [Starters Magazine](#).



▶ Help from the Tax Administration

There is a wealth of information on the [Tax Administration](#) site, especially for new entrepreneurs. There is information regarding legal forms and filing returns, as well as about deductions and having a company car. You can also sign up for webinars and ask questions via chat.



▶ Ondernemersschool (Entrepreneur School of) The Hague

With a group of up to twenty (future) [entrepreneurs](#), you will write your own business plan in ten weeks and develop your entrepreneurial skills. Topics covered include personal effectiveness, market research, pitching, social media and financing. The cost is €50. Register via the Entrepreneur Portal (see [1.1](#)).



▶ Preparatory Programme for Independent Entrepreneurship The Hague

Are you receiving government benefits and want to start your own business? With the [Preparatory Programme for Independent Entrepreneurship](#), you will receive personal guidance in writing a business plan. You will also learn about laws, regulations and permits, financing, accounting, business premises and marketing. If you complete the course successfully, you will be eligible for a temporary Bbz allowance (see [1.5](#)) and a start-up loan. You can apply through an interview with your counsellor at the municipality or the UWV.



1.3. Practical help with entrepreneurship

Do you have growth ambitions as an individual or with your business? Are you struggling with a certain issue? There are several agencies that can assist you. Find out which ones can offer you support.



► **Stichting Ondernemersklankbord (Entrepreneurs' Sounding Board Foundation)**

The [Stichting Ondernemersklankbord](#) provides support to entrepreneurs in the SME sector. It is mainly for starters, but certainly also for entrepreneurs who want to grow, innovate, reorganise or complete a transfer. The Entrepreneurs' Sounding Board can be reached on (070) - 349 06 00 or via info@ondernemersklankbord.nl. You can also request a 6-month (free) sounding board programme. During this programme, you will be personally guided by an experienced advisor in your area.



► **Haags Retailpunt (Hague Retail Point)**

[The Hague Retail Point \(HRP\)](#) offers local retail and hospitality entrepreneurs practical, applicable assistance. The HRP does this with knowledge sessions, in-store training and customised assistance programmes. There are also small-scale networking events and interactive workshops led by specialists. For more information, visit www.haagsretailpunt.nl or send an email to ondernemerschap@haagsretailpunt.nl.



► **Koninklijke Horeca Nederland, The Hague branch**

[KHN](#) is the trade association for the hospitality industry in the Netherlands. It organises, among other things, training and courses with a variety of (relevant) topics for members and their staff, such as in-house emergency response (BHV), social hygiene and hospitality. For more information, contact Mariëlle Heimel on 06 534 124 45 or at m.heimel@khn.nl.



► **Social Club The Hague**

[Social Club The Hague](#) is the representative of all Hague social entrepreneurs with a focus on labour participation. Do you want to make a social impact by giving people with special qualities a place within your organisation? Then contact the Social Club The Hague help desk. You can also drop by The New Farm at Televisiestraat 2 for the walk-in consultation, business coaching, training and networking events. You can always get in touch by calling (085) 004 53 74.



1.4. To get in touch with other entrepreneurs

The Hague has 70,000 businesses. Tap into their knowledge, find cooperation partners or expand your customer base. There are dozens of organisations in The Hague that can help you connect with fellow entrepreneurs.



Tip: Each year, the municipality organises a range of events for business owners, including Den Haag Inspireert, which is the sequel to Den Haag Onderneemt, *the* key event for Hague entrepreneurs. There will be several workshops and a networking market focusing on current issues. Register for the Den Haag Onderneemt newsletter for information on the latest meetings.

More information is available on the [website](#).



► MKB Den Haag

[MKB Den Haag](#) is the largest advocate of small and medium-sized enterprises in The Hague. As a member of MKB Den Haag, you can directly make your voice heard in political circles as well as regularly engage and network during meetings. You will also gain relevant knowledge and be able to profile your company in the network. Membership costs €305 per year. You can register on the site. There you will also find the calendar of all events.



► VNO-NCW The Hague region

The members of [VNO-NCW The Hague region](#) are entrepreneurs and executives, active in industrial production, wholesale trade, transport, construction and business services. The members meet during conferences in the Hague region, Leidschendam-Voorburg, Rijswijk, Wassenaar and Zoetermeer, and they share knowledge and experience while providing inspiration. Would you like to become a member? For more information, call (070) 349 08 15.



► Other Networks

There are many more active clubs in The Hague that you can join. Consider local retailers' associations or organisations for specific target groups, such as international entrepreneurs. Scan the QR code for a comprehensive [listing of organisations](#) and their services. Make use of all the knowledge(able partners)!

**Tip:**

Several times a year, the Municipality of The Hague offers a free **Entrepreneurial Breakfast** in The Hague Zuidwest, Schilderswijk/Transvaal and Laak. During these meetings, the municipality and entrepreneurs discuss a theme and exchange experiences. There are always directors and officials from the municipality of The Hague present, in addition to people from business organisations and neighbourhood associations. Sign up by sending an email to the Business Contact Officer in your area (see [1.1](#)).

1.5. Help with financial and legal questions

Ready to get your finances in order? Is your company's financial situation not what you expected? Or do you have legal questions? Then there are solutions and answers.



► **All questions about money matters**

Are you looking for appropriate financing for your business plan? Or would you like to better manage your company's money matters? Ask your question free of charge to the Chamber of Commerce Financing Desk via 0800 10 14.

Be sure to check out the handy

[Chamber of Commerce Guide to Business Financing](#). Scan the QR code.





▶ Lagging sales

If your business's sales are lagging, you may be able to get [financial help](#) from the municipality such as a Bbz benefit or a Bbz business loan. A Bbz benefit is a supplement to your income up to assistance level. Do you need money to keep your business going or to start a business from a benefit situation? Then you may qualify for a Bbz business loan. You can apply for a Bbz benefit or Bbz business loan through the website. You can also contact the Entrepreneur Portal (see [1.1](#)). You will then be paired with a business economist.



▶ Saying Goodbye to Staff

Don't see any opportunities to guide (a portion of your) staff from job to job? Then the Regional Mobility Team (RMT) Haaglanden can help. Check out the [website](#), email rmt@wsphaaglanden.nl or call (085) 401 59 84 for more information.



▶ Problematic Debts

Do you have debts or arrears and can't figure them out yourself? Then you can apply for [debt assistance](#).



▶ Legal Questions

Students from Inholland University of Applied Sciences can help you with all your legal questions. Consider, for example, problems with your landlord or a supplier, your tax return, tax forgiveness, insurance and issues surrounding personnel. Would you like to make use of this service? Stop by Theresiastraat 8 in The Hague, email rechtswinkel070@inholland.nl or call (088) 466 40 40 for an appointment.

**Tip:**

With the free [SME Diagnostic Tool](#), you can see how your business is doing in just a few minutes. You'll gain insight into your financial health and online visibility, see how you're performing within your industry and the value of your business. You will then receive an independent advice report with practical information and tools. You can also discuss your next step with an advisor.

► Closing Your Business

If you want to close your company, a business economist can help you do so. If you would like to schedule a consultation, contact the Entrepreneur Portal (see [1.1.](#)).



1.6. Support with digitisation

Digitisation is becoming increasingly important. We can no longer live without it, but we are not always aware of the opportunities and threats that digitisation brings. It is therefore important to educate yourself and seek collaboration.



► Questions for a Student

Want to move forward with online marketing and e-commerce, business process automation, digitally secure business, or data management and usage? Then contact the [MKB Digiwerkplaats](https://www.mkb-digiwerkplaats.nl) on 06 39 00 09 23 or at info@mkb-digiwerkplaats.nl. The MKB Digiwerkplaats consists of students from MBO Rijnland, ROC Mondriaan and the Haagse Hogeschool. You can turn to them for practical support and advice. There is also a monthly SME Digicafe which is a free online meeting on how you can seize opportunities in the field of digitisation.



► Helping with Digital Security

Is your digital door properly locked? To prevent criminals from cracking your systems, it's important to know how vulnerable you are digitally. Is your business resistant to phishing, DDos attacks, ransomware, malware and other types of digital fraud? Check out the Entrepreneur Portal [website](#) for preventive tips and actions you can take if you've been hacked.



1.7. To increase the sustainability of my business

Visit the Hague Sustainable City [website](#) for advice, inspiration, funding and information on legal obligations on sustainability.

1.8. Grants for my business activities

A grant can be a great tool to help you achieve your goals. Check the chart in [Appendix A](#) to see what you may be entitled to receive. Please note: Grants may be temporary. When in doubt, please contact the Entrepreneur Portal (see [1.1.](#)).



Section 2: The Hague as a collaborative partner

There are several ways that you can collaborate with the municipality, from providing products to working together on new initiatives. You can also turn to the municipality for new staff or outsourcing. There are many opportunities. Is this something for you? Read more about the processes and options in this section.



2.1. Provide products or services to the municipality

The municipality is constantly looking for the best products and services. Can you deliver those as an entrepreneur? Find out how to qualify for it here.



► Current Tenders

The municipality announces its contracts online and asks companies to submit bids. This can include work for many different entrepreneurs in a variety of industries: from lawyers to bridge maintenance technicians, and from glass and facade cleaners to natural stone suppliers. Are you interested in the tenders that the municipality puts out? View [current tenders](#) by scanning the QR code.



Tip:

If you do business with the municipality of The Hague, you will encounter the [general purchasing conditions](#). It depends on the type of contract as to which purchasing conditions apply. The municipality is looking explicitly at innovation, sustainability, social return and SME-friendly procurement. Scan the QR code to read more about this.

► Questions for the procurement teams

Do you have specific questions about municipality procurement and purchasing procedures? Then contact the procurement teams:



[Physical Domain Procurement Team,](#)

06 13 71 63 54, aanbesteden@denhaag.nl



[Social Domain Procurement Team, Operations and Services,](#)

(070) 353 24 12, inkoophelpdesk@denhaag.nl



2.2. Hire staff

Are you looking for enthusiastic staff? For this, of course, you can use an employment agency. But did you know that the municipality can also help you with this?



► Den Haag Werkt (The Hague Works)

The employment and development company [Den Haag Werkt](#) puts you in contact with people looking for a job or internship. This can be, for example, people who are long-term unemployed or partially disabled. Den Haag Werkt has all the knowledge and experience to help you find a suitable candidate. For more information, call (070) 752 77 50, or email denhaagwerkt@denhaag.nl.



► HalloWerk!

Through the online matching platform [HalloWerk!](#) the municipality brings together employers and job seekers with benefits. HalloWerk! assesses job seekers primarily on their talents and enthusiasm. Diplomas and experience are less important. As a business owner, you will have direct access to candidates who are registered and you will see their motivation and experience. Scan the QR code and check out the site for more information.



► Regional Mobility Team Haaglanden

The [Regional Mobility Team \(RMT\)](#) Haaglanden can help you find qualified personnel. To do so, you can contact us at rmt@wsphaaglanden.nl or call (085) 401 59 84. All information is also on the website.



**Tip:**

The [Werkgeversservicepunt \(WSP\)](#) Haaglanden helps you to find suitable personnel and in doing so directly helps people on benefits or with an occupational disability get back to work. The WSP offers many plans and facilities that make hiring people with vulnerable employment positions attractive. Consider trial placement, wage subsidy, wage dispensation and tax benefits. Check out the site and discover the possibilities!

**► The Hague International Centre**

Are you having trouble finding suitable staff? Attracting international staff may also be a suitable solution for you. [The Hague International Centre](#) helps entrepreneurs understand the regulations and procedures around hiring international staff. The staff themselves are well assisted to help with formalities and information about living and working in The Hague. The Centre can also assist in finding this workforce through contact with educational institutions, professional networks and a regional job portal for English-language vacancies.

**2.3. Outsource work**

Do you want to outsource work? [Den Haag Werkt](#) is happy to take over parts of the business process from you, either at your company or at a Den Haag Werkt workplace. The work is then done by people with a distance to the labour market, under the supervision of professional team leaders. You can outsource work in a variety of fields: landscaping, filing, packaging and handling, cleaning, industrial, clerical, logistics, upholstery, engineering and furniture manufacturing. Do you have work that you would like Den Haag Werkt to do? Please contact us on (070) 752 77 50 or at denhaagwerkt@denhaag.nl.



2.4. Rent space or land from the municipality

Are you looking for space or land for your activities? The municipality owns a good deal of real estate and land. Some buildings, spaces and plots can be rented. Wondering about the possibilities? Contact the [Central Real Estate Organisation The Hague \(CVDH\)](#) by sending an email to centralevastgoedorganisatie@denhaag.nl.

2.5. Work with the municipality around an own initiative

If you have an idea for an initiative, you can approach the municipality to implement it in collaboration. There are several possibilities for this.



► Opportunities in The Hague West

Do you have a project idea that fits at least one of these three main priorities: 1) innovation, 2) climate and 3) sustainable Urban Development? And does your project focus on one of the two action lines: 1) creating support among residents and businesses for social transitions and 2) counteracting the mismatch in the labour market? Then you can apply for a grant. For more information and contact details, visit the [site](#).



► Hague Innovators Challenge

The municipality challenges start-ups, scale-ups and students to present innovative ideas around global social issues, as described in the UN Sustainable Development Goals (SDGs). Do you have an innovative idea, concept or technique? Join the [Hague Innovators Challenge](#) for a chance to win a cash prize ranging from €5,000 to €25,000.



Section 3: The Hague as a regulator

As a Hague business owner, you need to comply with several rules. For example, you have to pay specific taxes or apply for a permit if you want to organise an event. Read all about what applies to you in this chapter.

3.1. Municipal taxes

As a Hague entrepreneur, you not only pay taxes to the Tax Office, but also to the municipality. What municipal taxes you have to pay depends in part on the type of business you have. Each year in February you will receive an assessment notice that tells you how much tax you have to pay to the municipality. For the overview, see [Appendix B](#).



Tip:

As an entrepreneur, you will have to deal with non-municipal taxes, such as income tax, corporate tax, dividend tax, VAT and payroll taxes. For questions about this type of tax, please contact the [Tax Department](#).



► Problems and objections

Are you having trouble paying taxes? For example, because you temporarily have insufficient funds or because you have paid late? Then there are several ways the municipality can help you. Consider paying in instalments or a payment plan. Scan the QR code for [more information](#).



Do you not agree with the taxes you have to pay? Then you can submit an objection. If the objection didn't help, you can also lodge an official appeal as a last resort. All information is on the [website](#).



► Questions about taxes

Paying taxes can sometimes be complicated. Do you have any questions? If so, please contact the [Tax Department](#) of the municipality. This can be done by calling 14 070. You can also use this phone number to make an appointment to stop by in person.



3.2. Permits and exemptions

In The Hague, several sectors involve permits and exemptions. These include the hospitality industry, market and street trading, taxis, retail, the event sector and some others. You will find the total overview in [Appendix C](#). There you will also find links to the requirements for applying for certain permits and exemptions, their costs, when you can apply for them and how long your application will take to process. Do you have additional questions? Then contact the Hague Entrepreneur Portal at ondernemersportaal@denhaag.nl, or call 14 070 for free personal advice.



Tip:

As a business owner, you have to deal with environmental regulations relating, for example, to noise, energy, waste, air and soil. Depending on the environmental impact of the business activities, your business will be classified. That then determines whether you need to make a report or apply for a permit. Check the [website](#) to see what applies to you.



Tip:

We know from many entrepreneurs that these websites are very handy:

- Do the permit check at www.raumtelijkeplannen.nl
- Do you have a business where there are potential noise violations, odour dispersal, or waste discharge issues? Request a notification via www.aimonline.nl
- For renovation activities or placement of (sticker) advertising, check on www.omgevingsloket.nl



3.3. Rules concerning vehicle use, business premises and waste

A. Vehicle Use

As a business owner, you often have a vehicle that you use for work to, for example, visit customers, transport products or transport people. There are rules for using these vehicles in the city, such as regarding where you can drive, park, load, unload and hoist.



► Parking

You can't park for free everywhere in The Hague. In areas where you have to pay, you can apply for a parking permit. You can do this not only for yourself, but also for visitors. You can find the different types of parking permits in [Appendix D](#). Do you have a question about applying, paying, renewing, changing or cancelling a parking permit? If so, please contact the Parking Department on 14 070 or at parkeervergunningen@denhaag.nl.

**Tip:**

Use the [Parkeren Den Haag](#) app. If you have a parking permit, you can use this app to easily sign vehicles in or out, for yourself and for your visitors. You can find the app in the App Store and Google Play.

**► Environmental zones**

The municipality has established [environmental zones](#) in the city. These are areas where polluting vehicles are no longer allowed to operate. As a result, you, as a business owner, can no longer drive certain diesel vehicles everywhere.



You can, however, apply for an [exemption](#) for your vehicle. It is granted in special cases, such as if you are waiting for a cleaner vehicle to be delivered, if you only enter the environmental zone occasionally, or if you do not have enough money to buy a new vehicle.

B. Business Premises

A commercially used space or building must comply with a number of regulations.

**► Destination of property**

Rules regarding what each property can be used for are stated in the municipality's [zoning ordinance](#). When you find a place for your business, the first thing you need to do is see if you can use the property for your purpose.

**► Business at Home**

Do you want to [work from home](#)? This can only be done under certain conditions. For example, you may not sell products at your home, display outdoor advertising or cause a nuisance.

**► Starting a Childcare Centre**

Not every location is suitable for a childcare centre. That's why there are rules about where you can start a [childcare centre](#), such as regarding the distance from busy roads.



▶ Receiving Guests

Do you rent out a room or part of your home to guests to stay overnight? And will you be home yourself during this stay? Then you have a [Bed & Breakfast](#). There are certain rules for this. For example, you may only serve your guests breakfast and you must pay tourist tax.

C. Business Waste



As a business owner, you must arrange for your [waste](#) to be collected. The municipality monitors this and can impose fines if you don't comply. For full details, scan the QR code.

▶ Registering Business Waste

The Hague has a registration requirement for business waste. To do this, you must be able to show a deposit slip, a bill for processing your business waste, or a contract with an approved waste collector.

▶ Business Waste Collection

This is very important: put your container on the street at the time you have agreed with your collector. Take the container back immediately after emptying. Has the waste collector failed to collect your waste at the agreed time? Then you have to remove the container(s) from the street again.

▶ Controlling Business Waste

You will be fined a minimum of €95 if you do not dispose of your business waste according to the rules. Are you unable to show a business waste contract when you are inspected? And do you also not have a drop-off certificate that you have delivered your waste to an approved collector? Then you can be fined €1,000 per violation. You can also be fined if your waste is on the street.



Tip:

Have you suffered financial or economic losses due to works or decisions undertaken by the municipality? For example, lower profits or income due to reduced sales? Then apply to the municipality for [disadvantage compensation](#). This will compensate you for the damage you have incurred.

Keyword List

Tenders	19	Market Fee	35
Tax Return	24	Market and Street Trading	37
Certificate Issue	28	Environmental Zone	27
Waste	28	Networks	12, 13
Work Disability	21	Property Tax	34
Incapacitated for Work	20	Exemptions	27
Bbz Business Loan	15	Performances	37, 38
Bbz Benefit	15	Parking	26, 27, 39
Business Contact Officer	10	Staff	15, 20, 21
Business Investment Zone (BIZ)	34	Precario tax (Municipal tax on use of public land)	34
Business Premises	27	Practical Learning	32
Business Space	32, 34	Retail	12, 37
Bed & Breakfast	28	Sewerage Tax	35
Taxes	24	Debt Relief	15
Payment Arrangements	24	Temporary Retail Space	37
Objection and Appeal	24	Starter	11
Zoning	27	Grants	17, 32
Coaching	11, 13	Hoisting	26
Shared Vehicles	39	Taxi	25, 37
Digitisation	17	Working from Home	27
Sustainability	17, 19, 22	Accessibility	32
Event	33, 38	Tourist Tax	34
Financing	11, 14, 32	Training	11, 12
Hospitality	12, 25, 36	Outsourcing	21
Rent	22	Renovations	25, 32
Procurement	19	Sustainability Improvements	17
Innovation	19, 22	Permits	25, 26, 36-39
Childcare Centre	27	Rental (room or house)	28
Loading	26	Transport	26
Apprenticeship	32	Vehicle Use	26, 27, 39
Unloading	26	Job Seekers	20

Appendices

A. Overview of Grants



▶ Grants for entrepreneurs

A grant can be a great tool to help you achieve your plans as an entrepreneur. See what you might be entitled to on the Entrepreneur Portal's webpage under [Grants](#).



Tip:

FRED helps The Hague entrepreneurs with appropriate financing for the (re)development of small-scale business spaces.

For more information, visit the website of Fonds Ruimte en Economie Den Haag ([FRED](#)).



▶ Grant scheme for practical learning

If you want to offer people an [internship or apprenticeship](#) so that they are better prepared for the job market, you may qualify for a grant.



▶ Cultural entrepreneurship grant

This grant is for [Hague arts and cultural organisations](#) which also perform their activities in The Hague. It is designed to improve your skills, knowledge, tools and facilities.



▶ Grant for better accessibility of your business

Do you want to make your business [accessible](#) with, for example, a wider entrance, an improved website or app, or better services for the hard of hearing and visually impaired? You can do so up to an amount of €25,000.



▶ **Grant for small or large-scale public event**

Are you planning a [small-scale](#) (upper QR code) or [large-scale](#) (lower QR code) event with an audience? Then you can receive a grant for it if it meets various conditions. These are on the site.



B. Municipal taxes



▶ Property tax (OZB)

The municipality levies OZB on all real estate in The Hague, including your business premises. The municipality uses the WOZ (real estate valuation) value of your business premises to determine the OZB.



Tip:

As a business owner, you may be subject to various municipal taxes. For an overview of municipal taxes, visit the Entrepreneur Portal's webpage on Municipal Taxes.



▶ Precario tax

You pay precario tax if you have objects under municipal land such as pipes, cables, tubes and tanks. Precario tax is also levied on residential and commercial vessels.



▶ BIZ fee

The Hague has 25 Business Investment Zones (BIZ). As an entrepreneur in a BIZ, you pay a BIZ fee. You pay this BIZ fee to the municipality, but the municipality gives it back to the BIZ. Entrepreneurs within this area decide together how they want to use this money. It can, for example, be used for organising events or improved marketing of the area. For questions about the BIZ you can contact the Haags Retailpunt: ondernemerschap@haagsretailpunt.nl.



▶ Tourist tax

Do you offer overnight accommodations as a business owner, such as a hotel or through Airbnb? Then you pay tourist tax. You can pass this tax on to the people staying with you. You then pay the tax to the municipality.



▶ **Market fee**

Every entrepreneur who has a stall in a Hague market pays a [market fee](#).

If you have a permanent stall, you pay the market fee in advance. If you have a daily place or a stallholder permit, you pay the market fee monthly at the end of the month.



▶ **Sewerage tax**

If your premises are connected to the sewerage system, you pay the sewerage tax '[owner's share](#)' (upper QR code). If you discharge more than 500 cubic metres of wastewater into the sewer system, you also have to pay the sewerage tax '[user's share](#)' (lower QR code).



C. Permits and Exemptions by Sector

A. Hospitality

▶ Hospitality permits



▶ Slot machine presence permit



▶ Operating permit



▶ Terrace on public road



▶ Beverage and hospitality permit



▶ Occasional hospitality exemption (night exemption)



▶ Hospitality noise exemption



B. Market and Street Trading

▶ Permanent market permit



▶ Exemption from market regulations



▶ Permit for street performer



▶ Registration in market register for daily location or stand worker flexible location



▶ Occasional or seasonal location on public road



C. Taxis

▶ Permit for authorised taxi organisation



▶ Pass for taxi drivers TTO



▶ Exemption for movable posts



D. Retail

▶ Business activity permit



▶ Display permit



▶ Exemption from the Trading Hours Act



E. Events

- ▶ [Temporary exemption for serving alcohol](#)



- ▶ [Large event permit](#)



- ▶ [Permit for street performer](#)



- ▶ [Private market or fair permit](#)



- ▶ [Permit to use public road](#)



- ▶ [Consent decision to roadworks](#)



F. Other Activities

- ▶ [Environmental permit](#)



- ▶ [Exemption for night work](#)



- ▶ [Fireworks sales permit](#)



- ▶ [Sex establishment/escort company permit](#)



- ▶ [Slot machine hall permit](#)



- ▶ [Report gambling](#)



D. Vehicle Use Permits

A. Parking

▶ [Parking permit for companies](#)



▶ [Parking permit for maintenance companies](#)



▶ [Parking permit for moving companies](#)



▶ [Parking permit for visitors to companies](#)



B. Roadworks

▶ [Permit for loading and unloading bay on the street](#)



▶ [Exemption for movable posts](#)



▶ [Hoist permit](#)



C. Shared Vehicles

▶ [Use of shared vehicles](#)



Credits

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This Guide has been compiled with the utmost care and the Municipality of The Hague does everything possible to keep the information up to date. The municipality of The Hague is, however, constantly evolving. Should you come across anything in this Guide that you think is incorrect, outdated, posted in error or missing, the municipality would greatly appreciate your response. You can contact the Hague Entrepreneur Portal by calling 14 070.

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OndernemersPortaal Den Haag