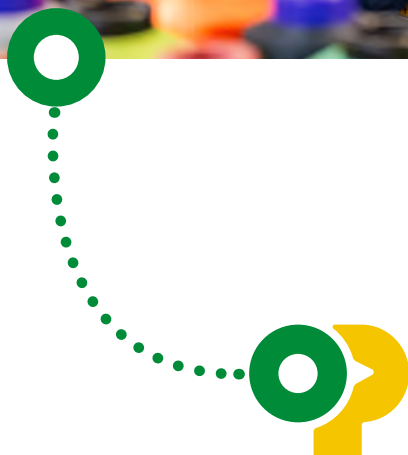




The Hague



The Hague Entrepreneurs' Guide



The Hague **Entrepreneur Portal**
For your business

The Hague Entrepreneurs' Guide

This Guide contains important information and useful tips for successful entrepreneurship, about grants, taxes, permits and assistance that you can get from the municipality.

This guide contains useful tips to help you successfully start or run a business in The Hague. It is a translated version of the original Dutch document, which can be found at denhaag.nl/ondernemen.

Welcome to The Hague!

The Hague is the city of peace, justice, and entrepreneurs. More than 70,000 businesses make up the city's driving force. Thanks to you, people get to enjoy a drink in the sun, buy a sandwich or fresh fish, get their accounts done, elevate their home or dress in the latest fashions. The result is an appealing city full of vibrant neighbourhoods and districts, that creates a lot of jobs.

The municipality wants to help you in your business ventures. Both when you want to grow and expand, and in times when your business is facing challenges. That's what this Entrepreneur's Guide is for.

This booklet contains a selection of all the information available. It answers many questions divided into in three handy sections, so you don't have to read all of it to find what you need.

The three sections are:

- **Section 1: The Hague as a helping hand.** Here you can read how the municipality and other entrepreneurs can help you.
- **Section 2: The Hague as a collaborative partner.** Here you can read about how to do business with the municipality
- **Section 3: The Hague as a regulator.** Here you will find a summary of everything relating to taxes, permits and other things you are legally obliged to take care of.

To go to the right page, use the table of contents on the adjoining page to navigate directly to the topic you want to know more about, or use the keyword list on [page 26](#).

Best of luck in all your business ventures!



Section 1: The Hague as a helping hand

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Section 1: The Hague as a helping hand

Want to grow your business? Or want to know how to start a business and what you need to do so? Or need help with money troubles? Entrepreneurs like you are not alone.

The municipality and other entrepreneurs and organisations in The Hague are keen to help. How? Read about it in this chapter.



1.1. Personal contact with the municipality

Need help and want to speak to someone from the municipality about it? You can!

The Entrepreneur Portal (Het Ondernemersportaal)

The Entrepreneur Portal is your point of contact. If you are an entrepreneur or self-employed, you can visit the Entrepreneur Portal for free advice, information and support. This includes:

- Information about starting a business
- Advice on permits, laws and regulations
- Financing and options for financial aid/assistance
- Help with business issues such as staff or sustainability

You are welcome to visit without making an appointment in advance.

Visitors' address: the Atrium at City Hall (Stadhuis), Spui 70, 2511 BT The Hague

Telephone: 14 070

Opening hours: Monday to Friday, 9 a.m. to 5 p.m.

Email address: ondernemersportaal@denhaag.nl



Business contact officers

In addition to the Entrepreneur Portal desk at City Hall on Spui, there are business contact officers who can come see you in your neighbourhood.

The business contact officers are active in Kijkduin, Laak, Segbroek, Scheveningen, Schilderswijk, Transvaal and Zuid West. You can find the contact details [here](#) to get in touch with them directly. If you are located in a different district, please [contact](#) the Entrepreneur Portal or visit the Entrepreneur Portal desk at City Hall.

Tip:

Want to stay up to date with everything that's going on? Visit our website denhaag.nl/ondernemen or follow us on social media:

(Facebook) [@ondernemersportaalDen Haag](#),

(Instagram) [@ondernemersportaalDen Haag](#) and

(LinkedIn) [@ondernemersportaal-den-haag](#).

Or sign up for the [monthly newsletter](#).



1.2. Training, support and coaching for start-ups

There are many ways to help you get started. Explore them here and do take advantage of them!

► The Hague Chamber of Commerce

The Chamber of Commerce has over two hundred advisers ready to provide you with information, practical tools and personal advice. If you have a question, please call 0800 21 17 free of charge or go to kvk.nl/starten.

► Help from the Tax Administration

The [Tax Administration](#) website offers a wealth of information, including for start-ups. About different legal forms for businesses and filing tax returns, about deductions and about getting a company car. You can also sign up for webinars and ask questions using the chat function..

► Ondernemersschool Den Haag (The Hague Entrepreneurship School)

In a group of up to 20 (future) entrepreneurs, you will develop your own business plan over the course of ten weeks and work on your entrepreneurial skills. Topics covered include personal effectiveness, market research, pitching, social media and financing. The fee is € 100. You can sign up via denhaag.nl/ondernemen.

► Preparatory Programme for Independent Entrepreneurship in The Hague

If you are on government benefits and want to start your own business, the [Preparatory Programme for Independent Entrepreneurship](#) will give you personal guidance on writing a business plan. You will also learn about laws and regulations, permits, financing, bookkeeping, business premises and marketing. If you complete the course successfully, you will qualify for a temporary Bbz (support for self-employed) benefit (see 1.5) and a start-up credit. You can apply by arranging an interview with your adviser at the municipality or the UWV.



1.3. Practical aid for entrepreneurship

Want to grow as a person, along with your company or organisation? Are you struggling with something? There are several organisations that can help you. Read here which ones can give you support.

► **Stichting Ondernemersklankbord (Entrepreneurs' Advisory Board Foundation)**

[Stichting Ondernemersklankbord](#) provides support for entrepreneurs in the SME segment. For start-ups, but also for existing entrepreneurs looking to grow, innovate, reorganise or transfer their business. The Entrepreneurs' Advisory Board can be contacted via (070) 349 06 00 or info@ondernemersklankbord.nl. You can also apply for a (free) 6 month sounding board programme to get personal guidance from an experienced adviser in your area.

► **Haags Retailpunt (Hague Retail Point)**

[Het Haags Retailpunt \(HRP\)](#) offers practical help for local retail and hospitality entrepreneurs in shopping areas. The HRP does this through knowledge sessions, in-store training and bespoke support programmes. It also offers small-scale networking events and interactive workshops led by specialists. For more information visit haagsretailpunt.nl or e-mail ondernemerschap@haagsretailpunt.nl.

► **Koninklijke Horeca Nederland, The Hague branch**

[Koninklijke Horeca Nederland \(KHN\)](#) is the trade association for the hospitality industry in the Netherlands. Its activities include organising training sessions and courses for members and their employees on a variety of (topical) subjects such as in-house emergency response (bhv), social responsibility and how to be welcoming to guests.

► **The Hague Social Club**

[Social Club Den Haag](#) represents all social enterprises in The Hague focused on labour market participation. Would you like to make a positive impact on society by offering people with special qualities a place within your organisation? Then contact the Social Club helpdesk or visit The New Farm at Televisiestraat 2 for a drop-in consultation, business coaching, training courses and networking events. You can get in touch by calling (085) 004 53 74



1.4. Get in touch with other entrepreneurs

The city of The Hague contains over 70,000 businesses. Tap into their knowledge, find collaboration partners or expand your customer base. There are dozens of organisations in The Hague that can help you connect with fellow entrepreneurs.

► **MKB Den Haag**

[MKB Den Haag](#) is the largest advocacy organisation for small and medium-sized businesses in The Hague. As a member of MKB Den Haag, you can make your voice heard in politics and engage with your peers at regular networking events. You will also gain relevant knowledge and get to boost your company's visibility through the network. Membership costs € 320 a year. You can sign up on the website, where you will also find the calendar of all events.

► **VNO-NCW The Hague region**

The members of [VNO-NCW regio Den Haag](#) are entrepreneurs and directors who operate in industrial manufacturing, wholesale trade, transport, construction and business services. Members meet up at events in The Hague, Leidschendam-Voorburg, Rijswijk, Wassenaar and Zoetermeer, sharing knowledge and experience and offering inspiration. More information about events and the organisation's news magazine Forum can be found on the VNO-NCW website.

► **Other networks**

There are many other active associations in The Hague that you can join, such as local retailers' associations or organisations for specific groups, such as international entrepreneurs. View a detailed list of organisations and their services [here](#).

Tip: The municipality of The Hague organises a free [Entrepreneurs' Breakfast](#) several times a year in the Laak/Segbroek, Kijkduin/Scheveningen, Schilderswijk/Transvaal and Zuidwest neighbourhoods. At these meetings, the municipality and its entrepreneurs discuss a particular topic and share their experiences. Representatives from business organisations and neighbourhood associations also attend. Register by emailing the business contact officer for your area (see [1.1](#)).



1.5. Help with financial and legal issues

Want to get your finances in order? Is your company's financial situation not in line with what you had anticipated? Or do you have legal questions? Luckily, there are solutions and answers to be found.

► All questions about finances

Looking for appropriate financing for your business plan? Or do you want to learn to manage your company's finances better? Put your question to the Chamber of Commerce Financing Desk by calling 0800 10 14, free of charge. Also be sure to check out the handy [Chamber of Commerce Guide to Business Financing](#).

► Disappointing sales

If your company's turnover is disappointing, you may be able to get [financial help](#) from the municipality, such as a Bbz (support for self-employed) benefit or a Bbz business loan. A Bbz benefit supplements your income up to social assistance level.



If you need money to keep your business afloat or to start a business while on benefits, you may qualify for a Bbz business loan. You can apply for a Bbz benefit or Bbz business loan via the municipality's website. You can also contact the Entrepreneur Portal (see [page 8](#) for contact details) to be matched with a business support worker.

► Debt problems

If you have debts or arrears and are no longer able to manage on your own, you can apply for [debt relief](#).

► Self-employed people can also get aid for any questions or worries about money

There are many schemes in the municipality of The Hague to support its residents with additional funds. These schemes also apply to self-employed people. You can find more information at [Help with money](#).

► Legal issues

Students from Inholland University of Applied Sciences can help you with all your legal issues. This could be problems with your landlord or a supplier, your tax returns, tax waivers, insurance, and issues involving your employees. If you would like to benefit from their expertise, drop by at Theresiastraat 8 in The Hague, send an email to rechtswinkel070@inholland.nl or call (088) 466 40 40 to book an appointment.

► Closing your business

If you want to close your business, a business support worker can help. Contact the Entrepreneur Portal to be matched with one.

1.6. Support with digitalisation

Digitalisation is becoming increasingly important; we cannot live without digital technology these days. However, we are not always aware of both the opportunities and threats involved in digitisation. As such, it is good to seek out more information and partner up.

► Ask a student

Want to move forward with online marketing and e-commerce, automation of business processes, digitally secure business practices, or proper data management and usage? Contact the [MKB Digiwerkplaats](https://mkb.digiwerkplaats.nl) ('SME Digital Workshop') at info@mkb.digiwerkplaats.nl. The MKB Digiwerkplaats is filled with students studying at MBO Rijnland, ROC Mondriaan and The Hague University of Applied Sciences. They can provide you with practical support and advice. There is also a monthly SME Digicafé, a free online event on how you can make best use of digitalisation opportunities.

► Help with digital security

Are your digital doorways properly secured? To prevent criminals from cracking your systems, it is important to know how vulnerable you are digitally. Is your business able to resist phishing, DDos attacks, ransomware, malware and other types of digital fraud? Check out the Entrepreneur Portal's [website](#) for preventive tips and actions you can take if you have been hacked.

1.7. Make my business more sustainable

Like you, a lot of entrepreneurs want to do their bit for a greener future. If you want to find out what you can do to make your business more sustainable and how that will benefit you, and would like tips on how to fund this move towards greater sustainability, check the [website](#) to see what options are available.

1.8. Grants for my business activities

A grant can be a great tool to help you achieve your entrepreneurial plans. Please note: grants may be temporary. If in doubt, please [contact](#) the Entrepreneur Portal.

► Subsidy for remodelling small-scale business premises

If you own a property and want to [remodel](#) it into business premises, or want to renovate or expand existing business premises, the municipality will subsidise up to 10% of the cost, up to a maximum of € 100,000.

Tip:

Combine this grant with funding from the (The Hague Space and Economy Fund - FRED). FRED helps entrepreneurs in The Hague by providing appropriate funding for the (re)development of small-scale business premises.

► Cultural entrepreneurship grant scheme

This grant is available for [arts and culture organisations in The Hague](#) that carry out their activities in The Hague. It is designed to improve your skills, knowledge, tools and facilities.

► Grant for small-scale or large-scale public event

If you are planning to organise a [small-scale](#) or [large-scale](#) event with an audience, you could receive a grant, provided that the event meets a number of conditions. These are listed on the website.

► Advice for better accessibility to your business

If you want to make your business more accessible, e.g. by widening the entrance, improving the website or app, or providing better services for the people with a hearing or visual impairment. Check the [website](#).



Section 2: The Hague as a collaborative partner

There are many ways for you to partner up with the municipality, from supplying products to collaborating on new initiatives. You can also find new staff or outsource work through the municipality. There are a host of possibilities. If this sounds interesting to you, read this chapter to find out how it works in this chapter.



2.1. Supplying products or services to the municipality

The municipality is always looking for the best products and services. If you would like to be the entrepreneur to supply those, you can read more about how it works here.

The municipality purchases services and products for the city from entrepreneurs. It does this by means of procurement contracts (invitations to tender). One of the current goals in the municipality's procurement policy is to also give smaller local and regional companies the opportunity to tender for contracts and be selected as suppliers. For more information about procurement and invitations to tender, go to denhaag.nl/nl/ondernemen/zaken-doen-met-de-gemeente.

► Current invitations to tender

The municipality announces its contracts online, asking companies to submit a tender. This can involve work for many different businesses in all kinds of sectors: from lawyers to bridge maintenance technicians, and from window and façade cleaners to suppliers of natural stone. Want to find out about the municipality's current invitations to tender? View the current invitations to tender [here](#).

2.2. Hiring staff

Looking for staff? Of course you can hire an employment agency for this, but did you know that the municipality could also be of service?

► Den Haag Werkt (The Hague Works)

The employment and development company '[Den Haag Werkt](#)' puts you in touch with people who are unable to find a job on their own or who are looking for an internship, such as long-term unemployed people, newcomers to the city, or people with partial disabilities. Den Haag Werkt offers entrepreneurs personal advice, training and support - and financial benefits such as wage subsidies that make it more appealing for you to hire people who struggle to find employment. For more information on inclusive employment, please call the Employers Helpdesk at (070) 752 77 50 or send an email to denhaagwerkt@denhaag.nl



► HalloWerk

The municipality brings together employers and jobseekers on benefits through the online matching platform [HalloWerk](#). HalloWerk primarily assesses jobseekers based on their talents and their enthusiasm. Diplomas and experience are less important. As an entrepreneur, you have instant access to the registered candidates and can view their motivational statement and experience. Visit the website for more information.

Tip:

[Werkcentrum Haaglanden](#) (Haaglanden Employment Centre) is the central place for employers, employees and jobseekers to find answers to questions and advice on work, training and finding staff. There are six locations in the region. These facilities are a collaboration between UWV, the relevant municipalities, trade unions, employer organisations, educational institutions and the Samenwerkingsorganisatie Beroepsonderwijs Bedrijfsleven (Foundation for cooperation on Vocational Education, Training and the Labour Market - SBB) on this. More information can be found at [werkcentrumhaaglanden.nl](#).

► The Hague International Centre

Struggling to find suitable employees? Maybe you would benefit from hiring international workers. [The Hague International Centre](#) helps entrepreneurs understand the rules and procedures around hiring international workers. The workers themselves are also well served with help dealing with formalities and information on living and working in The Hague. The Centre can also help you find these workers through its ties with educational institutions and professional networks and a regional job portal for English-speaking vacancies.

2.3. Outsourcing work

If you are looking to outsource work, '[Den Haag Werkt](#)' employs 1,500 motivated workers who have not yet managed to enter the labour market on their own. They work under the supervision of professional team leaders. The organisation has experts in packaging, handling, electrical work, fitting, assembly, upholstery, woodwork and metalwork, and candle-making. If you have work you want to outsource, please contact denhaagwerktopdrachten@denhaag.nl.



2.4. Renting a space or land from the municipality

If you are looking for a space or land for your activities, the municipality owns a lot of properties and land. Some of these buildings, spaces and plots are available for rent. If you want to learn more about the possibilities, please contact [Centrale Vastgoedorganisatie Den Haag \(CVDH\)](#) (The Hague Central Real Estate Organisation) by sending an email to centralevastgoedorganisatie@denhaag.nl

2.5. Working with the municipality on your initiative

If you have an idea for an initiative, you can approach the municipality to partner up and implement it together. There are several options for this.

► Opportunities for The Hague West

If you have an innovative idea for a project that:

- Aids innovation
- Contributes to the health of the environment
- Creates a more sustainable city
- Creates support amongst residents and businesses in the face of societal changes
- Or provides solutions for mismatches in the labour market

Then apply for a grant from the European Regional Development Fund! For more information, visit kw3.kansenvoorwest.nl.

► Start-up in Residence programme

The municipality challenges start-ups to come up with creative solutions to societal issues. The Start-up in Residence programme offers you the opportunity to work with government organisations and test your ideas. You can find more information at impactcity.nl/startup/startup-in-residence-intergov.

► Hague Innovators Challenge

The municipality challenges start-ups, scale-ups and students to present their innovative ideas about global societal issues. If you have an innovative idea, concept or technology, take part in the Hague Innovators Challenge, and you could win a cash prize of between € 5,000 and € 15,000. For more information, visit impactcity.nl/service/haagse-vernieuwers-challenge.



Section 3: The Hague as a regulator

As an entrepreneur in the Hague, you need to comply with various rules. For example, you have to pay taxes, and apply for a permit if you want to organise an event. Read all about what applies to you in this chapter.



3.1. Municipal taxes

As an entrepreneur in The Hague, you pay taxes not only to the Tax Administration, but also to the municipality. What municipal taxes you are required to pay also depends on the type of business you have. Every year, you will receive an assessment in February telling you how much tax you have to pay to the municipality. You can find more information [here](#).

► Problems and objections

If you are struggling to pay taxes due to temporary cashflow issues, or if you did not pay on time, there are several ways in which the municipality can help you. These include staggered payments or a payment plan.

If you disagree with the taxes you have been required to pay, you can object. If the objection is not granted, you then have the option of appealing this decision. More information can be found on the municipality's website.

► Questions about taxes

Paying your taxes can be complicated. If you have any questions, please contact the municipality's [Tax department](#). They can be reached by phone via 14 070. You can also use this number to schedule an appointment to visit in person.



Tip:

As an entrepreneur, you also deal with non-municipal taxes, such as income tax, corporation tax, dividend tax, VAT and payroll taxes. For questions about these types of taxes, please contact the [Tax Administration](#). Visit belastingdienst.nl/zakelijk for more information about these types of taxes.



3.2. Permits and exemptions

In certain business sectors, the city of The Hague requires you to obtain permits or exemptions. These sectors include hospitality, market and street trading, taxis, retail, the events sector and some other sectors. [Appendix C](#) contains the full list. It also includes links to the conditions for applying for particular permits and exemptions, their costs, when you can apply for them, and how long it takes to process your application. If you are having trouble figuring it out, please contact the Hague Entrepreneur Portal at ondernemersportaal@denhaag.nl, or call 14 070 for advice free of charge.

Tip:

As an entrepreneur, you deal with environmental regulations regarding topics like noise, energy, waste, air and soil. Your business will be classified based on the environmental impact of its business activities. This classification then determines whether you need to submit a notification or apply for a permit. Check out the [website](#) to see what applies to you.



Tip:

Many entrepreneurs have told us that these websites are very useful:

- Do the [permit check](#)
- If you have a business with the potential of excessive noise, odours spreading or waste discharge, request a notification at aimonline.nl
- For remodelling work or putting up (sticker) advertising, visit omgevingsloket.nl to do a check.



3.3. Rules regarding vehicle use, business premises and waste

A. Vehicle use

Many entrepreneurs have a vehicle that they use for work. To visit customers, transport products or carry people, for example. There are rules about the use of company vehicles in the city, e.g. where you are allowed to drive, park, load, unload and hoist.

► Parking

Parking is not necessarily free all across The Hague. For areas where you have to pay, you can apply for a parking permit. Not only for yourself, but also for visitors. You can find the different types of parking permits in [Appendix D](#). If you have a question about applying for, paying for, renewing, amending or cancelling a parking permit, please contact the Parking Department on 14 070 or parkeervergunningen@denhaag.nl.

Tip:

Use the [Parkeren Den Haag](#) app. If you have a parking permit, you can easily register or deregister vehicles using this app, for yourself and for your visitors. You can find the app in the App Store and Google Play.



► Environmental zones

The municipality has established [environmental zones](#) in the city. These are areas where polluting vehicles are banned from driving. As a result, entrepreneurs who certain diesel vehicles can no longer drive everywhere.

Even so, you can apply for an [exemption](#) for your vehicle. These are granted in special cases, for example if you are waiting on the delivery of a cleaner vehicle, if you only enter the environmental zone occasionally, or if you do not have enough money to buy a new vehicle.

B. Business premises

Premises or buildings used for business purposes must comply with a number of rules.

► Designated use of the property

The municipality's [zoning plan](#) dictates what all properties across the city can be used for. If you find a venue for your business, the first thing to do is to check whether you can use the property for that purpose.

► Home business

Want to [work from home](#)? This can only be done under certain conditions. For example, you are not allowed to sell products at your home, display outdoor advertising, or cause nuisance for others.

► Opening a childcare facility

Not every venue is suitable to house a childcare facility. That's why there are rules about where you can open a [childcare facility](#). For example, they need to be a certain distance away from busy roads.

► Bed & Breakfast

If you rent out a room or part of your property for guests to stay overnight and you yourself are also at home during their stay, you are operating a [Bed & Breakfast](#). As such, certain rules apply. For example, you can only serve your guests breakfast, no dinner, and you have to pay tourist tax.



C. Commercial waste

As an entrepreneur, you have to make your own arrangements for [waste](#) collection.

The municipality will check whether this is being done, and can impose fines if you do not comply. Scan the QR code for full details.

► Registering commercial waste

The Hague has a registration requirement for commercial waste. To register, you must be able to show a collection receipt, an invoice for the processing of your commercial waste, or a contract with an approved waste collector.

► Commercial waste collection

This is very important: put your container out on the street at the time agreed with your collector. Remove the container as soon as it has been emptied. If the waste collector fails to collect your waste at the agreed time, you must remove the container(s) from the street in the meantime.

► Auditing commercial waste

You will be fined a minimum of € 95 if you do not dispose of your commercial waste in accordance with the rules. If you are audited and are unable to produce a commercial waste contract, and do not have a collection receipt to show that you have handed over your waste to an approved collector, you could be fined € 1000 per offence. You can also be fined if your waste is found on the street.

Tip:

If you suffer financial or economic losses due to works or decisions by the municipality, such as lower profits or reduced income due to decreased sales, you can apply to the municipality for [compensation for loss](#).

Keyword list

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Municipal taxes

► Property tax (OZB)

The municipality levies [OZB](#) property tax on all properties in The Hague, including your business premises. The municipality uses the WOZ value of your commercial property to determine the property tax.

► Sufferance tax

You pay [sufferance tax](#) if you have objects located under municipal land, such as pipes, cables, tubes and tanks. Sufferance tax is also levied on residential and commercial marine vessels.

► BIZ contribution fee

The Hague has [Business Investment Zones \(BIZ\)](#). Entrepreneurs in these zones need to pay a BIZ contribution fee. You pay this BIZ contribution fee to the municipality, but it is then invested back into the BIZ. Together, the entrepreneurs in the area decide together how they want to use the money; by organising events or better marketing of the area, for instance. Any questions about the BIZ should be addressed to the Haags Retailpunt: ondernemerschap@haagsretailpunt.nl.

► Tourist tax

If you are an entrepreneur offering overnight stays, e.g. in a hotel or through Airbnb, you need to pay [tourist tax](#). You can charge this tax to the people staying with you and then pay the tax to the municipality.

► Market fee

Every entrepreneur who has a pitch at a market in The Hague pays a [market fee](#). If you have a permanent pitch, you pay the market fee in advance. If you have a day pitch or a vendor permit, you pay a monthly market fee in arrears.

► Sewerage charge

If your business premises are connected to the sewerage system, you need to pay an '[owner's share](#)' sewerage charge. If you discharge more than 500 cubic metres of wastewater into the sewer, you will also need to pay a '[user's share](#)' sewerage charge.

Permits and exemptions by sector

A. Hospitality

- ▶ [Registering a hospitality business](#)
- ▶ [Operating permit](#)
- ▶ [Beverage and hospitality permit](#)
- ▶ [Late night hospitality \(night-time exemption\)](#)
- ▶ [Hospitality noise exemption](#)
- ▶ [Gaming machines presence permit](#)
- ▶ [Terrace on public street](#)

B. Market and street trading

- ▶ [Permanent pitch market permit](#)
- ▶ [Exemption from Market Regulations](#)
- ▶ [Street performer performance permit](#)
- ▶ [Registration in market register for day pitch or flexible location vendor](#)
- ▶ [Temporary pitch or seasonal pitch on a public street](#)

C. Taxis

- ▶ [Permitted Taxi Organisation permit](#)
- ▶ [Pass for Permitted Taxi Organisation taxi drivers](#)
- ▶ [Exemption for movable bollards](#)

D. Retail

- ▶ [Business activity permit](#)
- ▶ [Display permit](#)
- ▶ [Exemption from Winkeltijdenwet \(Trading Hours Act\)](#)

E. Events

- ▶ [Temporary exemption for serving alcohol](#)
- ▶ [Large event permit](#)
- ▶ [Street performer performance permit](#)
- ▶ [Private market or fair permit](#)
- ▶ [Permit to use public street](#)
- ▶ [Roadworks consent order](#)

F. Other activities

- ▶ [Environmental permit](#)
- ▶ [Night work exemption](#)
- ▶ [Permit to sell fireworks](#)
- ▶ [Sex establishment/escort business permit](#)
- ▶ [Amusement arcade permit](#)
- ▶ [Reporting gambling](#)
- ▶ [Public administration integrity assessment](#)

Vehicle use permits

A. Parking

- ▶ [Parking permit for businesses](#)
- ▶ [Parking permit for maintenance companies](#)
- ▶ [Parking permit for removal companies](#)
- ▶ [Parking permit for visitors to companies](#)

B. Roadworks

- ▶ [Permit for on-street loading and unloading](#)
- ▶ [Exemption for movable bollards](#)
- ▶ [Hoisting permit](#)

C. Shared vehicles

- ▶ [Use of shared bicycles and scooters](#)
- ▶ [Zero emission zone](#)

Credits

This Hague Entrepreneurs' Guide has been compiled with the greatest care. The Municipality of The Hague makes every effort to keep the information up-to-date. Should you come across anything in this guide that you think is incorrect or outdated, wrongfully included or is missing, the municipality would greatly appreciate your feedback. You can contact the Hague Entrepreneur Portal by calling 14 070 or sending an email to ondernemersportaal@denhaag.nl.

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Ondernemersportaal Den Haag
Voor jouw zaak

Kijk op denhaag.nl/ondernemen of
kom langs voor hulp en advies